

March 26, 2003

Berlex Biosciences

Mr. Gary Schneider
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Dear Gary,

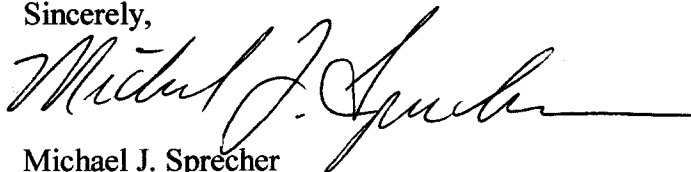
I wanted to take a moment to thank you for all of the fine work that MVI has done for Berlex Biosciences over the last several years.

In the high tech biotechnology industry that Berlex competes in, it is essential to the success of our day to day business operations that we have technically sound, high quality audio-visual equipment systems in meeting rooms located throughout our facility. The engineering/system design and installation projects that you have done for us in our Sales Training Room, Production Training Room, Board Room, and in our Building D main meeting room facilities have all been creatively designed, are aesthetically attractive, and have proven to be excellent performers. These projects were also completed on time and within budget. It's the way a project should always go but often doesn't. I've come to expect this from MVI and I really appreciate it.

Another area that MVI has been invaluable to Berlex in is in post project support and service. As well as our rooms have been designed, unfortunately electronic devices do occasionally break. When Berlex has needed troubleshooting over the phone, electronic support, or on-site service repairs, MVI has always been responsive and has gotten the job done. There can be a great deal of stress and pressure felt when one of our meeting room systems is down. MVI has been there every time to get us quickly back on line.

MVI has made a positive impact on Berlex and I'm confident that this will continue. I look forward to working with you on new Audio-Visual projects in the future. It has been and remains a pleasure doing business with you and your staff.

Sincerely,



Michael J. Sprecher
Manager, Office & Laboratory Services